

York Region Law Association

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Superior Web Solutions (SWS)

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www.swslive.com

22 March 2013

Dear Superior Web Solutions:

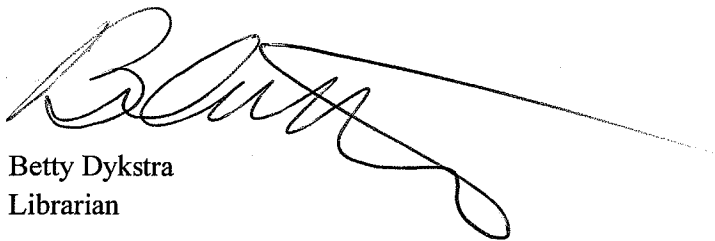
I am pleased to tell you how much we love our new website. The experience of producing this upgrade was made most pleasurable because of Superior Web. Not only were you competitive, but you were knowledgeable and you made the process so easy.

You brought to the table a sophisticated taste in design and an understanding for what I needed in the layout and structure of the site. The layouts and revisions were completed in a timely manner, and always went beyond what I asked of you. You have always made a point of checking up with me to ensure that I was satisfied and if I required any changes.

Prior to this upgrade, our website was sad and tired. It was difficult to update and was not very user friendly. With Superior Web's assistance, we now have a very user-friendly interface which we use to update our contents on a regular basis. You have provided support and feedback to us and suggestions within the needed timeline toward the website's launch. Since our website has been online, we have received numerous compliments from our members, other libraries and many compliments from out of jurisdiction lawyers.

Please do not hesitate to use me as a reference. I would be most happy to accommodate you.

Sincerely,



Betty Dykstra
Librarian